

Eight Questions to Ask on Crisis Calls

WHAT TO ASK ABOUT

1. Name & DOB
2. What's your relationship?
3. What Happened?
4. Were you assaulted?
5. Was anything intentionally broken?
6. Were you prevented from calling 9-1-1 or leaving?
7. Were you threatened?
8. Has this happened before?

WHY WE ASK IT

Warrant/Order Check, Reporting

Is it a DV?

Open-ended Question to Start Your Investigation

Assault?

Malicious Mischief?

Interfering w/ Reporting of DV?
Unlawful Imprisonment?

Harassment?

Stalking?

These eight questions are 'starter' questions. Each one will most likely lead to several more follow-up questions. For example, if a person says, "Yes officer, I was threatened," you should ask additional questions about it to find out exactly what happened.