

8-Point Contact Model

Greeting:

- ✓ *Hello Sir/Ma'am.*
- ✓ *I'm Officer/Deputy/Trooper/Agent [Smith] with [XYZ Police Department].*

Reason for stop:

- ✓ *I stopped you for [speeding].*
- ✓ *Is there any reason for this action today?*

Obtaining the required information:

- ✓ *I would like to see your driver's license, registration, and insurance, please.*
- ✓ Ask them if the information on their paperwork is correct, especially their address. Get phone number and employer.

Departing from the driver:

- ✓ *Please remain seated in the vehicle, and I'll be back with you in a few minutes.*

Returning to your patrol vehicle:

- ✓ As you start to walk back to your patrol car, watch for oncoming traffic, and keep observing the violator over your shoulder.

Complete the infraction/citation:

- ✓ Make sure all the blocks on your citation are filled in and you have signed and dated the ticket.
- ✓ Check physicals if no photo identification is present.

Re-contacting the Violator:

- ✓ Check mirrors for oncoming traffic, and when safe to do so, exit the patrol vehicle.
- ✓ Approach the violator's car, checking rear passenger area again.

Closing the Contact:

- ✓ Explain the citation. Let violator know about any warnings or minor violations that he/she needs to take care of.
- ✓ *Sir/Ma'am I cited you for [speeding, 45mph in a posted 35 mph zone].*
- ✓ *The court address and phone number is on the front of your copy if you have any questions. The instructions on how to take care of this are on the back of your copy; please read instructions and respond accordingly.*
- ✓ Close with a safety phrase..... *Please have a safe day* or *Please be careful pulling back into traffic.*
- ✓ Try not to say "HAVE A NICE DAY"

